

38TH ANNUAL

Report 2024-2025



December 2025

Year highlights

In 2024–2025, Shelter NI continued its mission to reduce homelessness and improve housing solutions despite significant financial and operational challenges. The organisation successfully maintained core services while implementing cost-saving measures, including reducing staff hours to manage budget constraints.

Key achievements include:

- **SLATE Project:** Expanded capacity to support 12 young people in accommodation and 9 in the community, completed the Flat Upgrade Programme with National Lottery funding, and secured planning permission for two additional flats.
- **GABLE Project:** Continued service delivery despite funding uncertainty, with proactive engagement with the Housing Executive and local communities.
- **Helping Hands (HH):** Delivered 398 works and managed 527 referrals, supported by a £5,000 grant for minor adaptations and falls prevention, despite significant funding challenges.

Challenges included ongoing deficits, reliance on reserves to subsidise services, and unsuccessful funding applications for HH. The organisation also faced uncertainty around historic restricted reserves and funding negotiations for GABLE.

Mission and Strategic Objectives

Shelter NI's mission is to reduce the risk and impact of homelessness and poor housing by:

- Raising public awareness and engaging communities.
- Promoting innovative housing solutions and long-term support.
- Delivering evidence-based campaigns to influence policy.
- Ensuring financial sustainability and skilled resources.
- Supporting socially excluded individuals to create pathways out of poverty.

Despite financial pressures, Shelter NI remains committed to these objectives, focusing on advocacy, service delivery, and community-led housing initiatives.

Shelter NI 2024-25



more than **600**
People
supported
by Shelter NI



527
Helping Hands Service
referrals



398
Helping Hands Service
modifications
completed , increase
from previous year



5
SLATE Young People
moved on to alternative
long-term tenancies in
the community



17
Young People were
supported at our SLATE
flats



12
Increased capacity: now
supports 12 young people
in our flats



9
Young people
supported in the
community

Shelter NI 2024-25

Building Bridges, Building Hope

Refugee Housing and Support Project, we hosted a family day event in Lisburn for Asylum Seekers and Refugee families.

Collection at Tower Centre Ballymena

We done a collection and promotion day at the Tower Centre Ballymena

OKenna Coffee Morning

OKenna organised an amazing coffee morning in aid of Shelter NI.

APRIL

JUNE

AUGUST

SEPTEMBER

MAY

JULY

GABLE and HH

Attended the **Chest Heart and Stroke Wellness** at Shantallow Community Hall in Derry/Londonderry to information about our invaluable services, including Helping Hands Service and the Disabled Facility Grants.

SLATE Quiz Night and Street Colletion

Staff organised an amazing Quiz Night at the Coach Inn and a Street Collection. The Inner Wheel helped us at the Street Collection in Omagh.

Refugee Housing and Support Project

Sadly funding was not renewed or extended and this project was forced to close in September 2024.

Shelter NI 2024-25

Save the Helping Hands Scheme

aimed to revive our local scheme in Strabane that provides essential home-safety repairs for elderly and disabled residents.

Homeless Awareness Week 2025

This year we had a variety of events to raise awareness and funds, SLATE Coffee Morning, GABLE Christmas Quiz and Pie and the Strabane Satellite Sleep Out which were all a success.

Primary Care Multi-disciplinary teams (PCMDT)

GABLE Helping Hands Service Awarded £5,000. To reduce isolation and vulnerability among older people, especially those living in rural areas.

OCTOBER

NOVEMBER

SLATE Project Accommodation Upgrade Programme

We started the work to completely overhaul 2 of our flats, and equip the other flats with new white goods and furniture such as beds, sofas, tables and chairs.

DECEMBER

JANUARY

Shelter NI Staff Meeting

All Shelter NI staff meet in Omagh at SLATE with the new Interim CEO Nigel McKinney.

FEBRUARY

MARCH

Helping Hands Service

Continues to thrive and clients' feedback is very positive. We continue to see an increase in completed jobs.





THANK YOU

A Heartfelt Thank You to the Inner Wheel Club in Omagh



Our Finances

Income

£560,046

Total Income

£1,594 Investments
£139 Other income
£75,917 Donations
£482,396 Charitable Activities



For every **£1** donated

99%

goes for charitable activity

Expenditure

£587,638

Total Expenditure

£4,440 Governance
£587,638 Charitable Activities



Future Plans

Purchase of Castle Street Building for SLATE by September 2025

Secure ownership of the Castle Street property to establish a permanent base for SLATE operations. This includes completing due diligence, negotiating favorable terms, and ensuring all legal and financial requirements are met before the September 2025 deadline. The acquisition will strengthen SLATE's long-term stability and provide a dedicated space for service delivery and community engagement.

Continued Advocacy for GABLE Funding

Maintain active engagement with key stakeholders and funding bodies to secure ongoing financial support for the GABLE program. This involves preparing evidence-based proposals, demonstrating impact through measurable outcomes, and participating in policy discussions to ensure GABLE remains a priority within funding frameworks.

Seeking Sustainable Funding for HH

Develop and implement a comprehensive funding strategy for HH that prioritises sustainability. This includes diversifying income streams through grants, partnerships, and social enterprise opportunities, as well as building relationships with donors and exploring multi-year funding agreements to reduce reliance on short-term funding cycles.

Our Team

Head Office Team

Tony McQuillan, Director (left 31/12/2024)

Ânia Gonçalves, General Admin Finance Officer

Mohammed Surour, Refugee Housing and Support Worker (left 12/08/2024)

John Judge, General Administration Officer

Board of Trustees

Ellie Evans, Chairperson

Laura McKelvey, Vice Chairperson

Ray Cashell, Secretary

Anna Hettmannsperger, Treasurer

Michael Fenton

Hugh Cox

Edward Ferrin

Robert Mahaffy (Resigned 17 January 2025)

GABLE Project Team

Stella Le Poidevin, Area Manager

Noeleen Gallagher, Senior Case Worker

Lisa Wallace, Case Worker

Eileen McGuinness, Case Worker

Michelle Dunn, Case Worker (left 06/09/2024)

Christine Patton, Helping Hands Administrator

SLATE Project Team

Shauna Ellison, Senior Support Worker

Debbie McCusker, Support Worker

Ellen Coleman, Support Worker

Sheila Eeley, Support Worker

Alex Burke, Support Worker

Head Office

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